

# TRAVEL GUIDE

## BEATON'S MEET AND GREET

+1 604-377-5455



beatonsmg.com

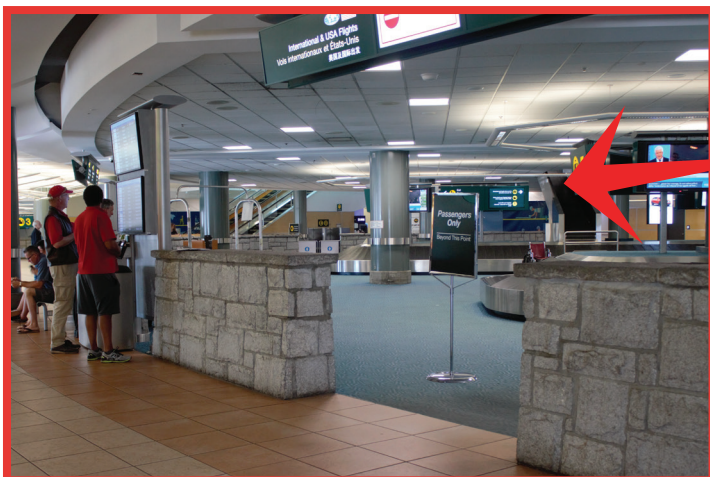
A Beaton's representative will be there to meet and greet you. Look for our sign with the red leaves. **Can't find our sign/staff? Please message or call us +1(604) 377-5455 (Whatsapp, Line, WeChat or Kakaotalk).** Our representative will come to you. **DO NOT LEAVE THE AIRPORT ARRIVALS HALL UNTIL YOU HAVE CONNECTED WITH YOUR BEATON'S GREETER.**

Our emergency line at **+1(604) 377-5455** operates 24 hours. If the line is busy, we are assisting other customers, try again in a few minutes. Failure to contact Beaton's may result in no refunds.

In the event you are delayed in Immigration longer than 2 hours, please contact our **24 hour emergency** line to let us know that you are at the airport. As long as we know you are at the airport, we will wait for you.



**For International flights** please wait by the Store just out of the arrivals.



If you are arriving at the Vancouver **Domestic Terminal** from another Canadian Airport. **PLEASE WAIT** at the luggage carousel, our driver will meet you there.

Have a nice trip. And see you soon!

# COVID RESPONSE

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To Whom It May Concern,

### **Re: Confirmation of Transportation Plan to Place of Self-Isolation**

The purpose of this letter is to advise the reader that Beaton's Meet & Greet, a licensed shuttle service under BC's Passenger Transportation Board, will provide safe and professional transportation services from YVR to the place of self-isolations for international students.

Following all the necessary measures to protect public health, a Beaton's representative will meet the students at the arrivals area and then accompany them to their vehicle and immediately transport the students directly to their place of self-isolation.

The health and safety of our passengers and employees is top priority at Beaton's. These are some of the measures, but not limited to, that are being taken to protect the health and safety of our passengers and our staff.

- **Face masks:** All Beaton's staff will wear facemasks throughout the entirety of their shift, including when at Vancouver airport and when transporting students/passengers in Beaton's vehicles.
- **Hand hygiene:** Washing of hands, including after re-fueling, after each student/passenger interaction, before eating, and at the beginning and end of every shift with soap and water for 20 seconds or hand sanitizer with at least 60% alcohol. Hand sanitizer will be provided in every Beaton's vehicle.
- **Sanitizing and cleaning of the vehicles:** After each passenger trip, Beaton's staff will sanitize passenger surface areas and interior/exterior door handles. At the end of each shift Beaton's staff will clean all shared spaces of the vehicle, including the steering wheel, gear shifter, dashboard, and electronic devices.
- **Keeping windows open:** Beaton's staff will keep windows open as much as possible when transporting passengers to allow for air circulation.
- **Limiting the number of passengers in the vehicles:** Beaton's will be limiting the number of passengers in each vehicle, no more than 3 students in 7 passenger vehicles and no more than 6 students in 10 passenger vehicles. This will allow each student/passenger to sit as far from the driver and other students/passengers as possible to support physical distancing.

These practices are consistent with the advice of our provincial health officer, Dr. Bonnie Henry, and these simple measures can greatly reduce the risk of transmission of COVID-19. Beaton's Meet & Greet will support and implement any additional measures or regulations direct by Public Health Agency of Canada and the BC Centre for Disease Control to help protect the health and safety of Canadians.

As the owner and director of Beaton's Meet & Greet I confirm that I am fully aware of the students' transportation plan from YVR to his/her place of self-isolation.

Should there be any questions or concerns involving, please do not hesitate to contact me directly.

Edson Alves, Managing Director